

CASE STUDY

Indian River Medical Center

The Challenge

Provide Hospital CEO's, CFO's and Administrators with a real time snapshot of the critical key financial and other indicators of the hospital performance at any given time.

The Solution

Using the PRESENCE development platform, the hospital is able to extend the functionality of its existing systems and integrate multiple data sources. Automation of current processes provides up-to-date information, giving a complete overview for use in decision-making.

Benefits

- > Real time information
- > Ability to make adjustments
- > Proactive management



PRESENCE Delivers Real Time Critical Decision-Maker Information

Hospital CEOs, CFOs, Administrators, and other decision-makers face numerous challenges. Extremely tight financial margins require information systems that deliver real time data to make critical operational decisions.

PRESENCE delivers real time, critical financial and operational information to the Indian River Medical Center decision-makers, in a clear, graphical format on demand, to make their critical decisions more informed.

In many hospitals, system packages are simply "add-ons" to large systems, which often means the decision-maker has to work with less than optimal information and reporting solutions. Based upon discussions with small, medium and large hospitals, many hospital administrators are not completely satisfied with their ability to generate real time, critical information about hospital operations in an effective manner.

It cannot be assumed that a series of modules will work together effectively just because they are labelled with a single vendor's name. A vendor's acquisition of another vendor does not necessarily yield a product that is truly integrated with other clinical and financial systems under the same brand name. Most hospital software systems need a fair amount of work and fine-tuning to make them actually produce the kind of information that is required to manage effectively in today's health care environment.

PRESENCE is able to integrate hospital data from these various modules and databases, as well as other systems and sources, non-invasively and in a timely manner.

Real Time Critical Key indicators for Indian River Medical Center include:

- **Current Census:** Emergency Room Patients / Operating Room Patients / In and Out Patients
- **Current Staffing on Campus:** RN's / LPN's / CNA's / Administrative / Other
- **Accounts Receivable:** Revenue / Cash / Cash A/R / Total Receivables
- **Press Ganey Patient Survey Results:** Doctor Satisfaction Rating / Hospital Satisfaction Rating / Overall Satisfaction Rating
- **Surgeries Scheduled for Today**

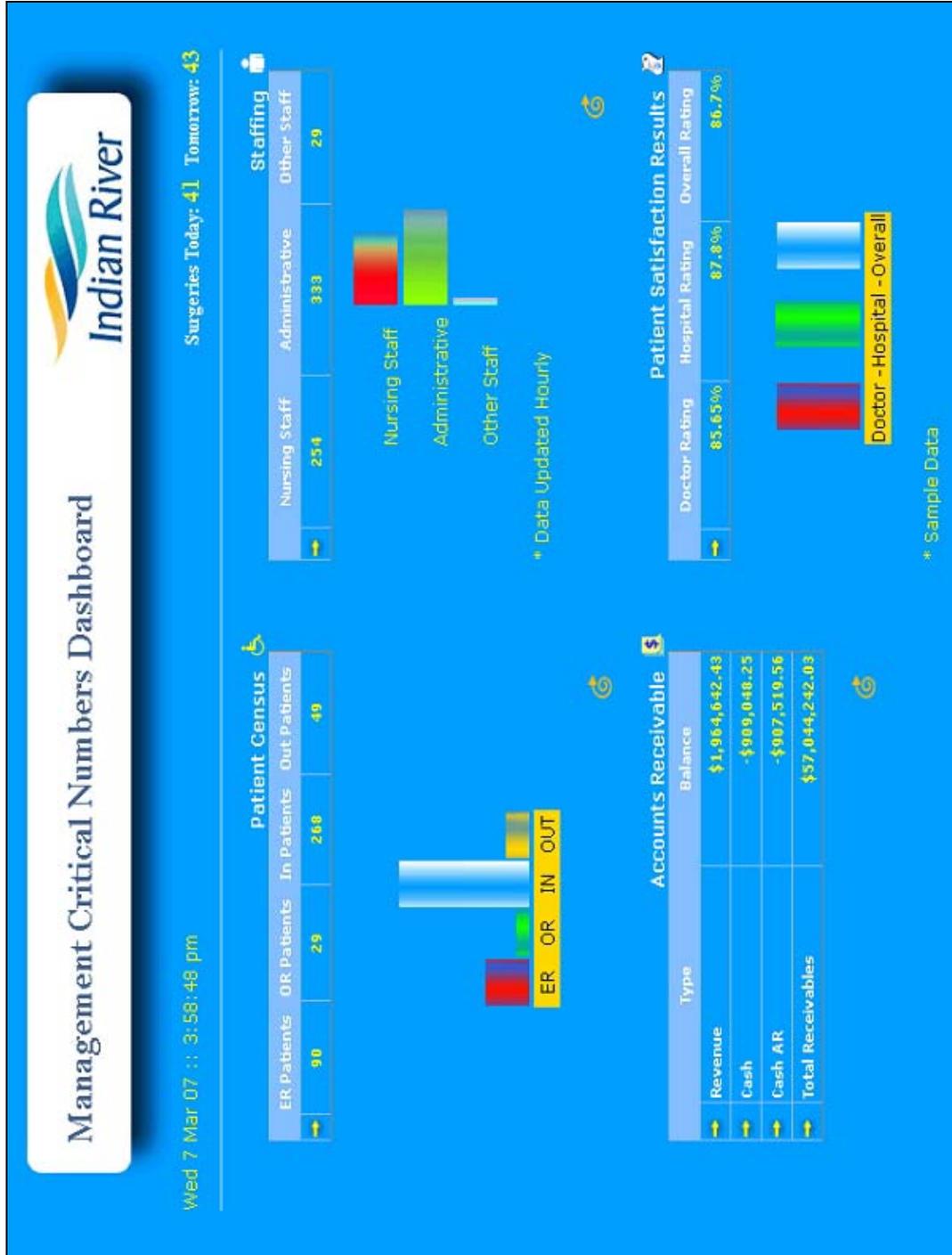
PRESENCE provides Indian River Medical Center with the information needed to focus on timely decisions, maximization of resource utilization, workflow improvement, and increased patient and staff satisfaction.

Going forward, Indian River Medical Center plans to continue leveraging PRESENCE to automate additional tasks and processes. PRESENCE will continue to save the Indian River Hospital significant time and money as additional processes are managed and controlled.

PRESENCE

Codeless Development Platform

"The easy way to develop flexible IT solutions for your business ... without writing any code!"



Contact us today for more information and a FREE 30-Day PRESENCE Trial ...

USA: 800 429 8983
UK: 020 8972 1390

info@presencebpm.com
www.PresenceBPM.com