

FAX/400 for Infor XA

“The complete enterprise fax and email solution for Infor XA”

EXECUTIVE OVERVIEW

FAX/400 for Infor XA (formally MAPICS):

Infor XA EC Fax Integration is a companion to Electronic Data Interchange for those circumstances where EDI is not appropriate.

It is a fully integrated fax facility that captures business documents directly from the Customer Order Management and Purchasing applications and sends them via industry standard facsimile.

The system will send at a pre-designated time (to save on charges), will automatically redial if busy or no-answer, and can send a single document to multiple recipients (handy for request for quote.)

EC Fax Integration can send invoices, credit memos, quotes, purchase order acknowledgments, PO change acknowledgments and advanced shipment notices from COM, requests for quote, purchase orders, purchase order changes, shipment schedules from Purchasing, planning schedules from MRP and remittance advices from the IFM or accounts payable applications.

These Infor XA applications have been enhanced to include fax control data (a “media flag,” fax phone number, contact, direction to the fax output queue.) An optional feature merges the application output with a laser form overlay to send an image of a filled-in pre-printed form. Application documents can be sent to the fax queue and a normal print queue simultaneously so that a hard copy is available for filing and/or confirming mail copy.

The business benefits of FAX/400 for Infor XA:

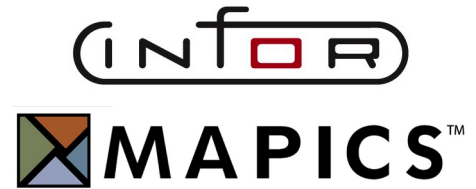
Reduced costs: manual faxing takes an average of ten minutes per fax, wasting valuable employee time. In addition, direct fax saves the cost of paper, envelopes, postage, and printed forms. Faxes can be sent at pre-set times such as during the night (reduced toll rate).

Increased employee productivity: direct fax eliminates the time needed to print a document, retrieve it from the printer, prepare the coversheet and manually feed it into the fax machine.

Accountability: - a full history of all fax activity providing a cost breakdown by division, department and user ID is maintained and can be used for cost distribution.

Convenience: outgoing fax documents can be sent to one or many recipients, and can be sent at any designated time of day, unattended. Automatic redial handles busy or no-answer calls with no additional user time or effort required.

Improved customer service: business documents are sent and received faster than any physical transfer method, improving responsiveness. Broadcast distribution can be used to better communicate to customers (special sales, availability information, product announcements or notices).



**Find out
more now:**

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Fax Restart: If the target fax number is busy, does not respond, or an error causes abnormal termination for the fax transmission, FAX/400 Integration will automatically re-queue the fax and send it again at a later time. Full status tracking is always available.

Combined Transmissions: Multiple documents can be combined into a single transmission.

Fax status visible on-line: the status of all outgoing fax documents can be seen at any time through an online inquiry provided with FAX/400 Integration.

Also supports faxing of screen prints, spool files, and PC (Windows) files printed to the Fax Integration print queue. Incoming faxes can be received through the Fax/400 component and stored, viewed, and printed.

Electronically sourced fax documents have superior print quality compared to documents faxed from hardcopy. The leaner electronically sourced faxes look like they were printed locally and are easier to read, eliminating misinterpretation.

Technical Features of Fax/400 for Infor XA

- Automatic dialing, retries and logging
- Directories for ease of addressing and pre-timed transmissions
- Distribution lists for sending document to multiple recipients
- Standard text for easy inclusion into messages
- Comprehensive cost analysis
- Comprehensive security and authorization for the creation and viewing of fax messages
- Multiple fax lines within the same server
- Email application faxing as standard
- Network Connected
- Fully integrated with Infor XA for creating/sending invoices, credit memos, quotes, purchase order acknowledgement (COM), request for quote, purchase order, purchase order change, and shipping schedules (PUR), planning schedules (MRP) and remittance advice (IFM/AP).
- PCL5 data streams as standard

FAX/400



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