

FAX/400 for Infor XA

“The complete enterprise fax and email solution for Infor XA”

SOLUTION COMPONENTS

FAX/400 for Infor XA EC Fax Integration (formally MAPICS):

Infor ERP XA and EC Fax Integration: (available from Infor Support) are the Infor software components. The core Infor applications function as before, with the additional fax capabilities fully integrated into normal processing.



For example fax numbers are assigned to each faxable document in vendor and customer master files and print routines look for documents that are to be faxed and route the output to special output queues which Fax/400 processes.

Fax/400: is the link between the Infor XA EC Fax Integration and actually faxing the documents. In addition Fax/400 can receive incoming fax documents, store them, and display and print on command.

Forms, graphics and signatures: All the faxable Infor forms are available from European Presence or American Presence. You can also create your own or add forms. Logos, signatures, and other graphics can also be merged into your fax documents.

Faxing Infor XA Documents with Fax/400:

1. Additions to the Infor XA Customer and Vendor Master Files and the Fax/400 directory hold fax numbers and contact information for each trading partner telephone number for which fax documents are to be sent.
2. The user “prints” the document using the normal Infor XA function. EC Fax Integration sends the print output to a special fax print queue or both the fax queue and the normal print queue (if the user has specified simultaneous fax and print as the preferred media).
3. Fax/400 reads the special (fax) output queue(s), combines the Infor XA print output with the appropriate forms, graphics, and/or signatures, as required. Fax/400 then processes the combined document (data plus form) to the fax communications hardware for transmission to the designated trading partner.
4. The progress and status of fax transmissions can be monitored on-line. If the receiving fax number does not respond, is busy, or if the transmission does not complete, it will be automatically re-sent.

**Find out
more now:**

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